

Privacy Policy

Introduction:

- This Privacy Policy outlines how Metanoia Consult (“we” or “our”) collects, uses, discloses, and protects the personal information of our website visitors, clients, and other individuals who interact with us.
- We are committed to respecting and protecting your privacy and ensuring that any personal information provided to us is handled securely and in accordance with applicable data protection laws.

Information Collection:

- We may collect personal information, including but not limited to, your name, contact details (such as email address, phone number, and physical address), and other relevant information necessary for providing our services or responding to inquiries.
- We collect this information through various means, including when you fill out contact forms, subscribe to our newsletter, interact with us through social media, or communicate with us via email or phone.

Use of Information:

- We may use the personal information provided by you for the following purposes:
 - To communicate with you and respond to your inquiries.
 - To provide our services and fulfil our contractual obligations.
 - To send you relevant information, updates, and promotional materials, with your consent.
 - To personalize your experience on our website and improve our services.
 - To comply with legal and regulatory obligations.

Information Sharing:

- We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except in the following circumstances:
 - When necessary to provide our services or fulfil our contractual obligations.
 - When required by law, regulation, or legal process.
 - With trusted third-party service providers who assist us in operating our website, conducting business, or providing services, subject to their agreement to maintain the confidentiality and security of your information.

Data Security:

- We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.
- However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee the absolute security of your information.

Your Rights:

- You have the right to access, update, correct, or delete your personal information held by us.
- You have the right to withdraw your consent for the processing of your personal information.

You may exercise these rights or request further information about our privacy practices by contacting us at 087 183 1282 or info@ipcm.co.za

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Changes to the Privacy Policy:

- We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised Privacy Policy on our website.